MFP Support Matrix (20494)

000019205 | Troubleshooting | Last updated 2026-09-16 | General Support, Kofax Front Office Server, Support Details, TotalAgility

Tungsten Automation is committed to ensuring that our products work with the listed MFP models and addressing issues that arise when operating Tungsten Automation-branded clients deployed on these devices. We do not support the use of our product with software versions and MFP model combinations that are not listed here. We also do not support MFP models that are no longer supported by the 3rd-party vendor, or that are listed as end-of-support in the matrix.

Please refer to our **MFP/Network Scanner Support Policy** for a description of MFP/Network Scanner devices that work with relevant Tungsten Automation products and policy on their related Support timelines.

This latest copy of the MFP Support Matrix was updated on **May 26, 2026**.

MFP_Support_Matrix.xlsx

Change Log

- May 26, 2026 -Added additional Canon and Kyocera models and TotalAgility 2026.2
- Nov 28, 2025 - Added TFOS to Ricoh G3 models
- Sept 23, 2025 – Added additional Ricoh models and TotalAgility 2025.2
- Aug 11, 2025 - Added additional Kyocera models
- Nov 7, 2024 – Added Tungsten TotalAgility 8.1 and latest Lexmark and Xerox models
- July 18, 2024 – Added additional models from Lexmark
- Feb 23, 2024 - Added TotalAgility 8.0.0 and latest Kyocera and Lexmark models
- Feb 5, 2024 - Added KFS support for the latest Ricoh models
- January 26, 2024 - Updated sheet headings
- Jan 3, 2024 - Added the latest Ricoh models
- Dec 7, 2023 – Added additional product versions for the latest HP models
- Nov 22, 2023 - Added latest HP models
- July 26, 2023 - Added the latest Canon, HP, and Xerox models
- May 2, 2023 - Added latest HP models
- Dec 15, 2022 - Added TotalAgility 7.11.0 and latest Canon, Lexmark, and HP models
- July 15, 2022 – Added Lexmark models
- March 10, 2022 – Added TotalAgility 7.10.0 and latest Canon models
- January 10, 2022 – Added HP LaserJet Enterprise Color Flow M578 device
- September 23, 2021 - Added Kyocera ECOSYS M3860idn device

- May 5, 2021 – Added TotalAgility 7.9.0
- Mar 2, 2021 – Added Canon DX C58xx devices
- Jan 18, 2021 – Added TotalAgility 7.8.0 and latest Canon models
- Oct 12, 2020 - Added Canon DX series devices
- Aug 8, 2020 - Added Konica Minolta bizhub C450i / C550i / C650i devices

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