

Tungsten Automation products and Apache Log4j2 vulnerability information

000019222 | Troubleshooting | Last updated 2026-09-10 | General Support

Products not listed on this page have been evaluated and are not vulnerable.

Tungsten Automation is aware of the recently disclosed Apache Log4j2 vulnerabilities ([CVE-2021-44228](#), [CVE2021-45046](#), [CVE2021-45105](#)). The following products are using the potentially vulnerable Log4j2 version. We are evaluating the use of Log4j2 in the above products and will create patches as needed, as a priority.

Affected Products	Remediation Status	Community Product Discussion URL Bookmark your product's post for any future updates
Robotic Process Automation (RPA) 10.7-11.2	Patches are available. See RPA CVE-2021-44228 log4j Security Exploit Information article.	Robotic Process Automation Release Announcements
Communication Manager (KCM) 5.3-5.5	Patches are available. See log4j vulnerability in Communications Manager article.	Communications Manager Release Announcements
Device Web Service (DWS) 10.2The DWS is used with AutoStore, Equitrac, and Output Manager when deploying embedded clients, including the Unified Client.	See ControlSuite and the Log4j vulnerability CVE-2021-44228 for more information.	ControlSuite Release Announcements
Device Web Service (DWS) 5.11	See ControlSuite and the Log4j vulnerability CVE-2021-44228 for more information.	ControlSuite Release Announcements
eCopy ShareScan 6.x	Until the ShareScan patches are ready, follow the steps in the ShareScan and Log4j vulnerability (CVE-2021-44228) - article.	MFD and Productivity Release Announcements
Invoice Portal	Potential vulnerability remediated	ReadSoft Release Announcements
Supplier Portal	Potential vulnerability remediated	ReadSoft Release Announcements
AP Essentials (formerly ReadSoft Online)	AP - Essentials (formerly ReadSoft Online) does not have native dependencies on Log4j. One third-party component has been identified to utilize Log4j. has been patched and updated according to the supplier's recommendations.	ReadSoft Release Announcements
Exder	Potential vulnerability remediated	ReadSoft Release Announcements
Device Registration Service (DRS)	See ControlSuite and the Log4j vulnerability CVE-2021-44228 for more information.	ControlSuite Release Announcements

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