

Express or VRS licensing issue

000024615 | How To | Last updated 2026-09-01 | Kofax Express, Kofax VRS

Issue

How can I proceed to manually activate or de-activate a VRS or Express license?

Solution

Please proceed via the following website which allows you to manually de-activate /activate a VRS or Express license.

<https://activate.kofax.com/>

Note that in case of hardware crash, please do request a manual de-activation to > licensing@tungstenautomation.com

If critical, please submit a new ticket via

<https://support.kofax.com//s/login>

Level of Complexity

Easy

Applies to

Product	Version	Build	Environment	Hardware
VRS	5.2 5.1.2	ALL	ALL	N/A
Express	3.3 3.2	ALL	ALL	N/A

<https://aio-eus-uat-cae-aif-app14-local.redglacier-35d7ee4f.eastus.azurecontainerapps.io/article/24615>