

Timestamp Mismatch Between AP Essentials and Output XML

000028051 | Troubleshooting | Last updated 2026-09-09 | AP Essentials

Question / Problem:

We've noticed that the time stamp for documents in AP Essentials (formerly ReadSoft Online) don't match the time stamps in the XML file that leaves AP Essentials (formerly ReadSoft Online).

Answer / Solution:

When checking a batch history in a browser in Sweden, the batch created time is in local time (translated by the browser time zone setting), which for me will be Zulu time + 2 hours.

Meanwhile, the timestamp in the outputted XML, when the batch was created, it's in Zulu time (UTC/GMT).

That is why there is a difference.

Applies to:

Product	Version
AP Essentials	Current

<https://aio-eus-uat-cae-aif-app14-local.redglacier-35d7ee4f.eastus.azurecontainerapps.io/article/28051>