

Vendor Search window opens automatically in Verify for Unidentified invoices

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ISSUE

Vendor Search opens automatically when an Unidentified invoice is opened in Verify and may reopen after clicking Exit.

The issue may occur only with a specific invoice profile/configuration.

CAUSE

The VendorSearch option Show Search Dialog Automatically? is enabled for the configuration associated with the affected invoice profile.

SOLUTION

- 1 Open Manager > Open Plugins tab > select Vendor Search.
- 2 Select the VendorSearch configuration associated with the affected invoice profile.
- 3 Navigate to: Configuration Settings > Configuration > Search Dialog
- 4 Check whether Show Search Dialog Automatically? is enabled.
- 5 If automatic Vendor Search is not required, uncheck/disable: Show Search Dialog Automatically?
- 6 Save the configuration.

REFERENCES

<https://aio-eus-uat-cae-aif-app14-local.redglacier-35d7ee4f.eastus.azurecontainerapps.io/article/45992>